

ISO 9001 Introduction Course

Course Duration: 8 Hrs.

Course code: ISO9001-INT

Course Overview

The ISO 9001 Introduction Course provides participants with a clear understanding of the fundamentals of Quality Management Systems (QMS) based on ISO 9001. This short course introduces the key concepts, principles, and requirements of ISO 9001, enabling learners to gain a foundational knowledge of quality management and its benefits for organizations.

What You'll Learn?

By attending this course, you will gain insights into the purpose and importance of ISO 9001, understand its structure and requirements, and explore how organizations use QMS to improve efficiency, customer satisfaction, and continual improvement.

Target Audience

This course is designed for individuals who are new to ISO 9001 or quality management systems, including professionals, students, and individuals seeking to understand the basics of QMS.

Pre-Requisites

There are no formal prerequisites for this course, but having a basic understanding of management systems or organizational processes will be helpful.

Course Content

Module 1: Introduction to ISO 9001 and Quality Management

Module 2: Key Terms, Concepts, and Definitions

Module 3: Structure and Clauses of ISO 9001

Module 4: Benefits of Implementing a QMS

Module 5: Certification Process and Next Steps

