

ISO 9001 Foundation Course

Course Duration: 16 Hrs.

Course code: ISO9001-FND

Course Overview

The ISO 9001 Foundation Course introduces participants to the essential principles and requirements of Quality Management Systems (QMS) based on ISO 9001. This course provides a solid foundation for understanding how ISO 9001 supports organizational efficiency, customer satisfaction, and continual improvement, preparing learners for further training or practical application.

What You'll Learn?

In this course, you will learn the fundamentals of ISO 9001, including its clauses, structure, and principles, the importance of a process-based approach, and how organizations achieve certification. You will also gain insight into how QMS contributes to better quality outcomes and organizational success.

Target Audience

This course is designed for professionals seeking an introduction to ISO 9001, quality management beginners, students, and anyone interested in learning how QMS benefits organizations.

Pre-Requisites

There are no mandatory prerequisites for this course; however, a basic awareness of management systems or organizational processes will help learners grasp the concepts more effectively.

Course Content

Module 1: Introduction to ISO 9001 and Quality Management

Module 2: Core Concepts, Terms, and Definitions

Module 3: Overview of ISO 9001 Clauses and Requirements

Module 4: Process Approach and Risk-Based Thinking

Module 5: Benefits of ISO 9001 and Certification Process

