

# ISO 21001 Foundation Course

**Course Duration: 16 Hrs.**

**Course Code: ISO21001-F**

## Course Overview

The ISO 21001 Foundation Course introduces participants to the fundamentals of the ISO 21001 standard, which provides a framework for Educational Organizations Management Systems (EOMS). This course helps learners understand the key concepts, principles, and requirements of ISO 21001, enabling them to recognize how it supports educational institutions in delivering quality education and meeting learner needs effectively.

## What you'll learn?

In this course, learners will gain knowledge about the structure and scope of ISO 21001, the benefits of implementing an EOMS, and the roles and responsibilities in ensuring compliance. They will learn how ISO 21001 enhances educational quality, fosters learner satisfaction, and aligns educational practices with international standards.

## Target Audience

This course is designed for individuals new to ISO 21001, including education professionals, administrators, managers, consultants, and anyone interested in understanding how ISO 21001 improves educational organizations' processes and learner outcomes.

## Pre-Requisites

There are no formal prerequisites for this course. However, having a basic understanding of management systems or educational processes will be helpful for participants to connect concepts more effectively.

## Course Content

**Module 1:** Introduction to ISO 21001 and Educational Organization Management Systems

**Module 2:** Structure, Principles, and Objectives of ISO 21001

**Module 3:** Key Requirements and Implementation Guidance of EOMS

**Module 4:** Benefits of ISO 21001 for Learners, Educators, and Institutions

**Module 5:** Overview of Compliance, Certification, and Continuous Improvement

