

# Creative Problem Solving Skills Training

**Course Duration: 08 Hours**

**Course Code: CPSST**

## 1. Course Overview

Creative Problem Solving Skills Training is designed to help individuals think beyond conventional methods and develop innovative solutions to challenges. This course focuses on enhancing analytical thinking, creativity, and decision-making abilities, enabling professionals to tackle complex problems effectively in dynamic work environments.

## 2. What You'll Learn

- Techniques to approach problems creatively and strategically
- Methods to identify root causes of issues
- Brainstorming and idea-generation frameworks
- Decision-making models for effective solutions
- Critical thinking and analytical skills
- How to overcome mental blocks and think innovatively
- Real-world problem-solving strategies for workplace challenges

## 3. Target Audience

- Working professionals across all industries
- Team leaders and managers
- Entrepreneurs and business owners
- Students and fresh graduates
- Anyone looking to enhance creative thinking and problem-solving skills

## 4. Pre-Requisites

- No technical background required
- Basic communication and understanding skills
- Willingness to learn and think creatively
- Openness to participate in discussions and activities

## 5. Course Content

### **Module 1: Introduction to Creative Problem Solving**

- Understanding problems vs challenges
- Importance of creative thinking

### **Module 2: Types of Problems & Thinking Styles**

- Analytical vs creative thinking
- Identifying problem types

### **Module 3: Problem Identification & Root Cause Analysis**

- Problem definition techniques
- Root cause analysis (5 Whys, Fishbone Diagram)

### **Module 4: Idea Generation Techniques**

- Brainstorming methods
- Mind mapping
- SCAMPER technique

### **Module 5: Decision-Making Strategies**

- Evaluating solutions
- Risk analysis and prioritization

### **Module 6: Overcoming Barriers to Creativity**

- Mental blocks and biases

- Enhancing creative confidence

### **Module 7: Real-World Case Studies & Activities**

- Practical problem-solving exercises
- Group discussions and role plays

### **Module 8: Implementation & Action Planning**

- Turning ideas into actionable plans
- Monitoring and improving solutions

