

# Security Operations (SecOps) Fundamentals

**Course Duration : 16 Hours**

**Course code : SN-SECOPS-FND-101**

## 1. Course Overview

The **Security Operations (SecOps) Fundamentals** course introduces the core concepts of managing security operations using the ServiceNow SecOps module. This course helps organizations detect, analyze, and respond to security threats while improving collaboration between security and IT teams.

## 2. What you'll learn?

- Introduction to Security Operations
- SecOps architecture and components
- Security incident and vulnerability basics
- Threat intelligence overview
- Security workflows and automation
- Reporting and dashboards

## 3. Target Audience

- Security operations teams
- SOC analysts
- IT security professionals
- ServiceNow administrators
- Risk and compliance teams

## 4. Pre-Requisites

- Basic understanding of cybersecurity concepts
- Familiarity with ServiceNow platform
- Knowledge of incident management processes

## 5. Course Content (Modules)

### **Module 1: Introduction to SecOps**

- SecOps overview
- Security operations lifecycle

### **Module 2: Security Incident Basics**

- Incident types
- Incident handling process

### **Module 3: Vulnerability Management Overview**

- Vulnerability concepts
- Risk prioritization

### **Module 4: Threat Intelligence and Automation**

- Threat intelligence sources
- Automated workflows

### **Module 5: Reporting and Performance Monitoring**

- Dashboards and metrics
- Security performance tracking