

Incident Response for Business Professionals Course

Course Duration: 8 Hrs.

Course Code: IRBP-210

Course Overview

The **Incident Response for Business Professionals** course is designed to help non-technical leaders and business stakeholders understand how organizations should prepare for, respond to, and recover from cybersecurity incidents. This course focuses on decision-making, communication, risk management, and business continuity during incidents rather than technical response actions. Participants will gain the knowledge needed to support effective incident response, minimize business impact, and work efficiently with technical and legal teams.

What You'll Learn?

By completing this course, you will be able to:

- Understand what constitutes a cybersecurity incident
- Recognize the business impact of cyber incidents
- Understand roles and responsibilities during incident response
- Make informed decisions during cyber crises
- Communicate effectively with stakeholders and regulators
- Support business continuity and recovery efforts
- Apply incident response best practices from a business perspective

Target Audience

This course is ideal for:

- Business Managers and Team Leaders

- Executives and Senior Management
- Risk, Compliance, and Legal Professionals
- HR and Operations Managers
- Non-technical professionals involved in incident response

Pre-Requisites

Participants should have:

- Basic understanding of business operations
- Interest in cybersecurity risk and resilience
- No technical or cybersecurity background required

Course Content

Module 1: Introduction to Incident Response

- What is an incident?
- Types of cybersecurity incidents
- Business impact and risk overview

Module 2: Incident Response Lifecycle for Business

- Preparation, detection, and response phases
- Business roles in each phase
- Coordination with technical teams

Module 3: Decision-Making During Cyber Incidents

- Incident severity and prioritization
- Risk-based decision-making
- Legal and regulatory considerations

Module 4: Communication and Stakeholder Management

- Internal and external communication strategies
- Working with customers, partners, and media
- Documentation and reporting requirements

Module 5: Business Continuity and Recovery

- Business continuity planning basics
- Disaster recovery and resilience
- Post-incident review and improvement

Module 6: Governance, Tabletop Exercises, and Best Practices

- Incident response policies and governance
- Tabletop simulations and lessons learned
- Best practices and course wrap-up