

IUT110 – Business Processes in SAP for Utilities

Course Duration: 40 Hours

Course Code: IUT110

1. Course Overview

The **IUT110 Course** provides participants with a comprehensive understanding of the key business processes in the SAP for Utilities solution. The training focuses on industry-specific functionalities such as customer service, device management, billing, and invoicing, giving learners the ability to map utility business requirements into SAP. Through the **Business Processes in SAP for Utilities Training**, participants will explore end-to-end processes that support the management of electricity, water, gas, and waste services. Completion of this course also prepares learners for the **IUT110 – Business Processes in SAP for Utilities Certification**, validating their expertise in SAP Utilities.

2. What You'll Learn

- Overview of SAP for Utilities industry solution
- Customer service and contract management processes
- Device management and meter reading operations
- Billing, invoicing, and payment processing
- Integration with financial and controlling processes
- Utility-specific master data handling
- End-to-end business scenarios in electricity, gas, and water sectors
- Best practices in SAP for Utilities implementations

3. Target Audience

- SAP Utilities Consultants
- Business Analysts in the Utilities sector
- Project Team Members working with SAP for Utilities
- IT Professionals managing utility-specific ERP solutions
- Professionals preparing for SAP Utilities certification

4. Pre-Requisites

- Basic knowledge of business processes in utilities (recommended)
- Familiarity with SAP navigation and ERP concepts

5. Course Content (Modules)

- **Module 1:** Introduction to SAP for Utilities
- **Module 2:** Utility-Specific Master Data
- **Module 3:** Customer Service and Contract Management
- **Module 4:** Device Management and Meter Reading
- **Module 5:** Billing and Invoicing Processes
- **Module 6:** Payment and Collection Management
- **Module 7:** Integration with Financial Accounting and Controlling
- **Module 8:** End-to-End Business Scenarios in Utilities