

# SAP Business One - Implementation and Support

**Course Duration: 48 Hours**

**Course Code: B1IS**

## 1. Course Overview

The **SAP Business One - Implementation and Support Course** is designed to equip participants with the skills needed to successfully implement, configure, and support SAP Business One for small and medium-sized enterprises. This training covers the end-to-end implementation cycle, system configuration, data migration, customization, and ongoing support processes. By completing the **SAP Business One - Implementation and Support Training**, learners will gain practical knowledge to handle real-world business scenarios. The course also prepares participants for the **SAP Business One - Implementation and Support Certification**, showcasing their expertise in SAP deployment and management.

## 2. What You'll Learn

- Overview of SAP Business One architecture and components
- Implementation methodology and project phases
- System installation and initial configuration
- Data migration strategies and tools
- Customization and integration options
- User management and authorization setup
- Troubleshooting and system support techniques
- Best practices for post-implementation support

### 3. Target Audience

- SAP Business One Consultants
- IT Professionals and ERP Implementers
- Support Engineers and System Administrators
- Business Analysts involved in ERP projects
- Professionals looking to build a career in SAP Business One support

### 4. Pre-Requisites

- Basic understanding of ERP systems
- Knowledge of business processes (finance, sales, inventory)
- Familiarity with SAP Business One fundamentals (preferred)

### 5. Course Content (Modules)

- **Module 1:** Introduction to SAP Business One Implementation
- **Module 2:** Project Preparation and Planning
- **Module 3:** System Installation and Initial Configuration
- **Module 4:** Data Migration Tools and Techniques
- **Module 5:** Customization and Add-On Integration
- **Module 6:** User Management and Authorizations
- **Module 7:** Troubleshooting Common Issues
- **Module 8:** Post-Implementation Support and Maintenance

