

User Acceptance Certified Tester Course

Course Duration: 16 Hrs.

Course Code: UACT

Course Overview

The **User Acceptance Certified Tester** course is designed to help professionals understand and perform effective User Acceptance Testing (UAT) to ensure that software solutions meet business requirements and user expectations. This course focuses on validating systems from an end-user and business perspective, emphasizing real-world scenarios, acceptance criteria, and stakeholder collaboration. Participants will gain practical skills to plan, design, execute, and manage UAT activities successfully.

What You'll Learn?

By completing this course, you will be able to:

- Understand the purpose and importance of User Acceptance Testing
- Define acceptance criteria based on business requirements
- Plan and manage UAT activities effectively
- Design and execute UAT test cases and scenarios
- Collaborate with business users and stakeholders
- Manage defects and sign-off processes during UAT
- Ensure business readiness before production release

Target Audience

This course is ideal for:

- Business Users and Subject Matter Experts (SMEs)
- Business Analysts and Product Owners

- QA Engineers involved in UAT
- Project Managers and Delivery Managers
- End users participating in acceptance testing

Pre-Requisites

Participants should have:

- Basic understanding of business processes
- Familiarity with software applications
- No prior testing experience required
- Involvement in UAT or business validation activities is beneficial

Course Content

Module 1: Introduction to User Acceptance Testing

- What is UAT and why it matters
- Types of acceptance testing
- Roles and responsibilities in UAT

Module 2: UAT Planning and Preparation

- UAT strategy and scope definition
- Entry and exit criteria
- Test environment and data preparation

Module 3: Acceptance Criteria and Test Design

- Writing clear and measurable acceptance criteria
- Designing UAT test scenarios and cases
- Traceability to business requirements

Module 4: UAT Execution and Defect Management

- Executing UAT test cases
- Logging, tracking, and prioritizing defects
- Re-testing and regression during UAT

Module 5: Stakeholder Collaboration and Communication

- Working with business users and SMEs
- Managing expectations and feedback
- UAT status reporting

Module 6: Sign-Off, Release, and Continuous Improvement

- UAT completion and sign-off process
- Business readiness assessment
- Lessons learned and process improvement