

End User Training for Microsoft Dynamics 365 SCM

Course Duration: 16 Hours

Course code: MSD365-SCM

1. Course Overview

This End User Training for Microsoft Dynamics 365 Supply Chain Management (SCM) is designed to help professionals understand and efficiently use SCM functionalities. The course covers core modules such as inventory management, procurement, production, and warehouse operations, enabling users to streamline business processes and improve operational efficiency.

2. What You'll Learn

- Introduction to Microsoft Dynamics 365 SCM interface and navigation
- Managing products, inventory, and warehouses
- Procurement and vendor management processes
- Sales order and demand forecasting
- Production control and planning basics
- Supply chain optimization techniques
- Reporting and data analysis within SCM
- Real-time business process execution

3. Target Audience

- Supply Chain Executives and Managers
- ERP End Users and Functional Consultants
- Inventory and Warehouse Managers
- Procurement and Operations Professionals
- Business Analysts working with SCM systems
- Freshers looking to build a career in ERP & Supply Chain

4. Pre-Requisites

- Basic understanding of supply chain or business operations
- Familiarity with ERP concepts is an added advantage
- Basic computer knowledge
- No prior experience in Dynamics 365 required (for end users)

5. Course Content

Module 1: Introduction to Dynamics 365 SCM

- Overview of Dynamics 365 ecosystem
- SCM architecture and modules
- User interface and navigation

Module 2: Product Information Management

- Product creation and management
- Product variants and categories

Module 3: Inventory Management

- Inventory setup and control
- Stock tracking and adjustments
- Inventory journals and transfers

Module 4: Warehouse Management

- Warehouse structure and setup
- Inbound and outbound processes
- Picking, packing, and shipping

Module 5: Procurement and Sourcing

- Vendor setup and management
- Purchase requisitions and purchase orders
- Procurement workflows

Module 6: Sales and Demand Management

- Sales order processing
- Demand forecasting basics

Module 7: Production Control

- Production orders and lifecycle
- Bill of Materials (BOM)
- Resource and capacity planning

Module 8: Reporting and Analytics

- Standard reports and dashboards
- Data insights and tracking KPIs

