

# **BEPC - Built Environment Project Communication Pro Course**

**Course Duration: 8 HRS**

**Course Code: BEPC-102**

## **Course Overview**

The BEPC - Built Environment Project Communication Pro Course is designed to equip professionals with the knowledge and skills required to manage communication effectively within construction and built environment projects. The course emphasizes the importance of structured communication, stakeholder engagement, conflict resolution, and the use of modern communication tools to ensure project success. Participants will learn strategies to overcome communication barriers and enhance collaboration across multidisciplinary teams.

## **What You'll Learn?**

- Fundamentals of communication in construction and project environments.
- Best practices for stakeholder engagement and reporting.
- Tools and techniques for effective project communication.
- Methods for managing conflicts and fostering collaboration.
- Strategies for digital and remote communication in construction projects.

- Role of communication in risk, quality, and performance management.

## Target Audience

- Project managers and coordinators in construction.
- Architects, engineers, and design professionals.
- Contractors, subcontractors, and site supervisors.
- Stakeholder managers and communication officers.
- Built environment professionals seeking advanced project communication skills.

## Pre-Requisites

- Basic knowledge of project management principles.
- Familiarity with construction processes and workflows.
- Prior exposure to stakeholders or team management is an advantage but not mandatory.

## Course Content

**Module 1:** Introduction to Communication in the Built Environment

**Module 2:** Principles of Effective Project Communication

**Module 3:** Stakeholder Engagement and Relationship Management

**Module 4:** Tools and Techniques for Communication Management

**Module 5:** Conflict Resolution and Collaborative Problem-Solving

**Module 6:** Digital and Remote Communication Strategies

**Module 7:** Integrating Communication with Risk and Performance Management

**Module 8:** Case Studies on Communication in Complex Projects

