

# Agile Metrics Micro-Credential (AM-MC) Course

**Course Duration: 8 HRS**

**Course Code: AM-MC-204**

## Course Overview

The Agile Metrics Micro-Credential (AM-MC) Course focuses on equipping professionals with the knowledge and skills to measure, track, and improve Agile project performance. Metrics play a vital role in ensuring transparency, driving continuous improvement, and aligning business goals with team outcomes. This course introduces learners to key Agile metrics, frameworks, and reporting techniques that enable data-driven decision-making and value delivery in Agile environments.

## What you'll learn?

- Understanding the role of metrics in Agile environments.
- Identifying key Agile metrics for teams, programs, and portfolios.
- Differentiating between vanity metrics and actionable metrics.
- Using metrics to improve predictability, productivity, and quality.
- Techniques for visualizing Agile metrics with dashboards and reports.
- Applying metrics for stakeholder communication and alignment.
- Best practices for data-driven continuous improvement in Agile.
- Real-world case studies on effective Agile metric usage.

## Target Audience

- Agile Practitioners, Scrum Masters, and Product Owners.
- Project Managers and Program Managers in Agile or hybrid setups.
- Business Analysts and Agile Coaches.
- PMO professionals focusing on Agile governance.
- Anyone seeking to earn a micro-credential in Agile metrics for career advancement.

## Pre-Requisites

- Basic knowledge of Agile principles and frameworks (Scrum, Kanban, or SAFe).
- Prior project management experience is helpful but not mandatory.
- No formal certification required to enroll.

## Course Content

**Module 1:** Introduction to Agile Metrics and Their Importance

**Module 2:** Types of Metrics – Team, Program, and Portfolio Levels

**Module 3:** Using Metrics for Continuous Improvement and Predictability

**Module 4:** Visualizing and Reporting Agile Metrics Effectively

**Module 5:** Case Studies and Best Practices in Agile Metrics