

PSX20 - Part 2 – PSX Support Practical Course

Course Duration: 16 Hrs.

Course code: PSX20P2

Course Overview

The PSX20 - Part 2 – PSX Support Practical Course is designed to provide hands-on training for professionals supporting PSX systems. It focuses on practical troubleshooting, system maintenance, performance optimization, and real-world problem-solving scenarios to strengthen technical skills for PSX support operations

What you'll learn?

- Practical knowledge of PSX system architecture and components
- Step-by-step troubleshooting methodologies for common and complex issues
- Preventive maintenance techniques to ensure system reliability
- Real-world case studies for effective problem resolution
- Best practices for PSX support and service documentation

Target Audience

- PSX system support engineers
- Field service technicians
- Technical support staff handling PSX installations
- Maintenance engineers working with PSX platforms
- IT professionals transitioning into PSX support roles

Pre-Requisites

Completion of PSX20 - Part 1 or equivalent foundational knowledge
Basic understanding of PSX hardware and software environment

Familiarity with standard troubleshooting tools and safety procedures

Course content

- Module 1: Advanced PSX System Architecture & Components
- Module 2: Troubleshooting and Fault Isolation Techniques
- Module 3: Preventive & Corrective Maintenance Procedures
- Module 4: Case Studies – Real-World PSX Support Scenarios
- Module 5: Best Practices, Documentation & Support Reporting