

PSX20 - Part 1 - PSX Support Technical Course

Course Duration: 16 Hrs.

Course code: PSX20P1

Course Overview

The PSX20 - Part 1 - PSX Support Technical Course is designed to provide participants with the foundational technical knowledge required to support and maintain PSX systems effectively. This course covers system architecture, installation, configuration, troubleshooting, and best practices for smooth operation.

What you'll learn?

- Understand the PSX system architecture and components.
- Perform installation and configuration of PSX systems.
- Apply effective troubleshooting techniques for common technical issues.
- Utilize diagnostic tools to maintain system performance.
- Implement preventive maintenance procedures.

Target Audience

- Technical support engineers
- IT support staff handling PSX systems
- System administrators working with PSX technology
- Maintenance technicians in PSX-enabled environments

Pre-Requisites

- Basic understanding of computer hardware and networking
- Familiarity with operating system fundamentals
- Prior exposure to technical support processes (preferred but not mandatory)

Course content

- Module 1: Introduction to PSX Systems
- Module 2: PSX Installation and Configuration
- Module 3: System Diagnostics and Troubleshooting
- Module 4: Preventive Maintenance and Best Practices
- Module 5: Case Studies and Practical Scenarios