

## MB-920T00: Microsoft Dynamics 365 Fundamentals (ERP)

**Course Duration: 8 Hours**

**Course code: MB-920T00**

### 1. Course Overview

The MB-920T00: Microsoft Dynamics 365 Fundamentals (ERP) course provides learners with a comprehensive introduction to the enterprise resource planning (ERP) capabilities of Microsoft Dynamics 365. This course covers core features, functionalities, and business scenarios where Dynamics 365 ERP applications can be leveraged to streamline operations, improve productivity, and enhance decision-making. It's ideal for those seeking a foundational understanding of how Dynamics 365 ERP works in areas like finance, supply chain management, manufacturing, and commerce.

### 2. What you'll learn?

By the end of this course, you will be able to:

- Understand the fundamentals of ERP concepts and the role of Microsoft Dynamics 365 in business operations.
- Explore the core applications of Dynamics 365 ERP, including Finance, Supply Chain Management, Commerce, and Human Resources.
- Identify common business scenarios and processes that Dynamics 365 ERP supports.
- Learn about integration, reporting, and analytics capabilities.
- Gain insights into licensing, deployment options, and cloud concepts related to Dynamics 365 ERP.

### 3. Target Audience

This course is ideal for:

- Business decision-makers who want to understand Dynamics 365 ERP capabilities.
- IT professionals exploring Microsoft ERP solutions.

- Students or professionals seeking foundational ERP knowledge.
- Functional consultants beginning their Dynamics 365 ERP journey.
- Anyone preparing for the MB-920 certification exam.

## 4. Pre-Requisites

Learners should have:

- Basic understanding of business processes in areas like finance, supply chain, or operations.
- General knowledge of cloud computing concepts is helpful but not mandatory.
- No prior Dynamics 365 experience is required..

## 5. Course content

### **Module 1: Introduction to ERP and Dynamics 365**

- Overview of ERP concepts and benefits
- Microsoft Dynamics 365 platform overview
- Core ERP applications in Dynamics 365

### **Module 2: Dynamics 365 Finance**

- Core financial capabilities
- Managing budgets, accounts payable, and receivable
- Financial reporting and analytics

### **Module 3: Dynamics 365 Supply Chain Management**

- Inventory and warehouse management
- Procurement and sourcing
- Manufacturing processes

## **Module 4: Dynamics 365 Commerce**

- Retail and e-commerce capabilities
- Point-of-sale features
- Omnichannel customer engagement

## **Module 5: Dynamics 365 Human Resources**

- Employee lifecycle management
- Payroll and benefits administration
- HR analytics and reporting

## **Module 6: Integration, Reporting, and Analytics**

- Power Platform integration
- Data analysis with Power BI
- Workflow automation

## **Module 7: Licensing, Deployment, and Exam Preparation**

- Licensing options and cost considerations
- Deployment and support models
- MB-920 exam preparation tips