



SC-5007: Implement retention, eDiscovery, and Communication compliance in Microsoft

Course Duration: 8 Hours Course code: SC-5007

1. Course Overview

The SC-5007 course provides learners with the knowledge and practical skills required to implement retention policies, manage eDiscovery cases, and ensure communication compliance using Microsoft Purview. This training is designed to help organizations meet regulatory, legal, and internal compliance requirements by efficiently managing data lifecycle, investigations, and communication monitoring. Through hands-on labs and real-world scenarios, learners will gain the expertise to configure, monitor, and optimize compliance solutions in Microsoft Purview.

2. What you'll learn?

By the end of this course, you will be able to:

- Implement and manage retention policies and retention labels in Microsoft Purview.
- Configure and execute Content Search and eDiscovery workflows.
- Create and manage Core eDiscovery and Advanced eDiscovery cases.
- Understand and apply **communication compliance policies** to monitor risk and policy violations.
- Ensure data governance, regulatory compliance, and security alignment across Microsoft 365 environments.
- Use **reporting and auditing features** for compliance monitoring and continuous improvement.





3. Target Audience

This course is intended for:

- IT Professionals and Administrators responsible for compliance and data governance.
- Security & Compliance Officers managing organizational regulatory requirements.
- Legal and Investigative Teams conducting internal or external investigations.
- Microsoft 365 Administrators seeking to expand expertise in compliance and governance tools.

4. Pre-Requisites

To get the most out of this course, learners should have:

- A basic understanding of Microsoft 365 services and compliance features.
- Familiarity with security and data governance concepts.
- Experience working with **Microsoft 365 admin portals** is beneficial but not mandatory.

5. Course Content

Module 1: Introduction to Microsoft Purview compliance solutions

- Overview of Microsoft Purview
- Compliance requirements and governance challenges
- Core features and benefits

Module 2: Implement retention policies and retention labels

• Understanding data lifecycle management





- Creating and publishing retention labels
- Applying retention policies across Microsoft 365 workloads
- Monitoring and reporting retention compliance

Module 3: Implement Content Search and eDiscovery (Standard)

- Overview of Content Search
- Creating and managing eDiscovery cases
- Placing content locations on hold
- Exporting and reviewing search results

Module 4: Manage Advanced eDiscovery workflows

- Introduction to Advanced eDiscovery
- Collecting, processing, and analyzing content
- Managing custodians and legal hold notifications
- Reviewing and exporting case data

Module 5: Implement Communication Compliance

- Overview of communication compliance in Purview
- Creating and managing communication compliance policies
- Monitoring internal and external communications for risks
- Reviewing alerts and remediating issues

Module 6: Reporting, auditing, and best practices

- Using Microsoft Purview compliance portal reports
- Setting up audit logging and alerts
- Best practices for compliance management
- Ensuring continuous compliance and security alignment