

MS-080T00: Employee Experience Platform Specialist

Course Duration: 8 Hours

Course code: MS-080T00

1. Course Overview

The MS-080T00: Employee Experience Platform Specialist course equips learners with the skills to design, implement, and manage Microsoft Viva solutions that enhance employee engagement, productivity, and well-being. Participants will explore Viva Connections, Viva Insights, Viva Learning, and Viva Topics to create an integrated employee experience platform. This training focuses on aligning Microsoft 365 tools with organizational goals to improve collaboration and business outcomes.

2. What you'll learn?

By the end of this course, you will be able to:

- Understand the capabilities of Microsoft Viva and its role in employee experience.
- Plan and configure Viva modules to meet organizational needs.
- Customize Viva Connections dashboards and feeds.
- Utilize Viva Insights to improve employee well-being and productivity.
- Deploy Viva Learning for centralized skill development.
- Manage and govern content in Viva Topics.
- Integrate Viva with Microsoft Teams for a unified experience.

3. Target Audience

This course is ideal for:

- Employee Experience Managers
- HR and Learning & Development Specialists
- Microsoft 365 Administrators

- IT Professionals implementing Viva solutions
- Consultants and business strategists focused on employee engagement

4. Pre-Requisites

Learners should have:

- Basic understanding of Microsoft 365 services and Teams
- Experience with SharePoint Online and Microsoft Teams administration
- Familiarity with organizational change management concepts

5. Course content

Module 1: Introduction to Microsoft Viva

- Overview of Employee Experience Platforms
- Components and capabilities of Microsoft Viva
- Business benefits and adoption strategies

Module 2: Viva Connections

- Configuring the Viva Connections app in Microsoft Teams
- Customizing dashboards, feeds, and resources
- Governance and security considerations

Module 3: Viva Insights

- Understanding personal, manager, and organizational insights
- Configuring productivity and well-being reports
- Privacy and compliance best practices

Module 4: Viva Learning

- Setting up and managing Viva Learning

- Integrating with learning management systems
- Tracking and measuring learning engagement

Module 5: Viva Topics

- AI-driven knowledge discovery and curation
- Creating and managing topics
- Integrating topics into everyday workflows

Module 6: Integration and Administration

- Integrating Viva with Microsoft 365 apps and services
- Admin tools, reporting, and monitoring
- Troubleshooting and support

