

Siebel ip 24 Lab

Course Duration: 24 Hours

Course Code: SBL-IP24-LAB

1. Course Overview

The Siebel IP 24 Lab Course is designed to provide hands-on experience with the latest features and functionalities of Oracle Siebel IP 24. Participants will gain practical knowledge of Siebel application architecture, configuration, workflows, and integration through lab-based exercises. This course ensures that learners develop real-world skills required to implement, customize, and manage Siebel IP 24 in enterprise environments.

2. What You'll Learn?

By the end of this course, you will be able to:

- Understand the Siebel IP 24 architecture and its core components.
- Configure Siebel applications and customize user interfaces.
- Work with Siebel workflows, business services, and integration tools.
- Perform data management, administration, and performance tuning.
- Execute lab exercises that simulate real-world business scenarios.
- Apply troubleshooting techniques for Siebel applications.

3. Target Audience

This course is ideal for:

- Siebel Developers and Consultants
- CRM Administrators and Analysts

- Technical Architects working with Oracle Siebel
- IT Professionals seeking to upgrade Siebel IP skills
- Project Teams involved in Siebel CRM implementation

4. Pre-Requisites

To get the maximum benefit from this course, participants should have:

- Basic understanding of CRM concepts and business processes
- Familiarity with relational databases (SQL knowledge preferred)
- Prior exposure to enterprise applications is helpful but not mandatory

5. Course Content

Module 1: Introduction to Siebel IP 24

- Overview of Siebel CRM
- Features of IP 24 release
- Lab setup and navigation

Module 2: Siebel Architecture

- Client, Application, and Server components
- Data model overview
- Siebel Tools and application deployment

Module 3: Application Configuration

- Applets, Views, and Screens
- UI customization
- Lab exercises on application design

Module 4: Business Components and Workflows

- Creating and managing business components

- Designing workflows and process automation
- Hands-on workflow implementation

Module 5: Siebel Integration

- Integration objects
- Web services and EAI architecture
- Practical labs on Siebel integration

Module 6: Administration and Data Management

- User management and security
- Data import, export, and synchronization
- Performance tuning and monitoring

Module 7: Troubleshooting and Best Practices

- Common issues and resolutions
- Best practices for Siebel implementation
- Real-world scenario labs