

PECB Certified Lead Crisis Manager Course

Course Duration: 40 Hrs.

Course Code: PECB-LCM

Course Overview

The PECB Certified Lead Crisis Manager Course is designed to provide participants with the knowledge and skills to effectively prepare for, respond to, and recover from crises that may impact organizations. This course focuses on building a structured crisis management framework, enhancing leadership capabilities, and ensuring organizational resilience in the face of disruptive incidents.

What you'll learn?

Participants will learn how to establish and implement a crisis management framework, assess risks and vulnerabilities, develop crisis response strategies, and manage communication during emergencies. They will also gain expertise in coordinating response teams, ensuring business continuity, and driving organizational recovery while maintaining stakeholder trust.

Target Audience

This course is intended for crisis managers, business continuity professionals, risk managers, senior executives, consultants, and individuals responsible for organizational resilience and emergency response. It is also suitable for those aspiring to become certified Lead Crisis Managers and enhance their crisis leadership skills.

Pre-Requisites

Participants are recommended to have a basic understanding of crisis management, risk management, or business continuity principles. Previous professional experience in organizational resilience or management systems is beneficial but not mandatory.

Course Content

Module 1: Introduction to crisis management concepts, principles, and frameworks

Module 2: Risk assessment, vulnerability analysis, and crisis preparedness

Module 3: Developing crisis management policies, strategies, and plans

Module 4: Crisis communication, stakeholder engagement, and media management

Module 5: Managing crisis response teams and leadership in high-pressure situations

Module 6: Business continuity, recovery, and post-crisis evaluation

Module 7: Monitoring, testing, and continual improvement of crisis management systems

Module 8: Practical exercises, simulations, and certification preparation