

# ISO 21001 Lead Auditor Course

**Course Duration: 40 Hrs.**

**Course Code: ISO21001-LA**

## Course Overview

The ISO 21001 Lead Auditor Course is designed to provide participants with the knowledge and skills required to plan, conduct, and manage audits of an Educational Organization Management System (EOMS) based on ISO 21001 requirements and ISO 19011 guidelines. The course emphasizes evaluating the effectiveness of educational management processes, ensuring compliance with international standards, and promoting continual improvement in educational institutions.

## What you'll learn?

Participants will learn how to interpret ISO 21001 requirements in the context of an audit, apply auditing principles and techniques, plan and execute audits, and report findings effectively. They will gain expertise in identifying nonconformities, recommending corrective actions, and leading audit teams to enhance the quality of educational services and institutional performance.

## Target Audience

This course is intended for education managers, auditors, compliance officers, consultants, quality managers, and professionals responsible for conducting or overseeing audits in educational organizations. It is also suitable for individuals seeking to become certified ISO 21001 Lead Auditors or improve their expertise in educational management auditing.

## Pre-Requisites

Participants are recommended to have a basic understanding of ISO 21001 standards, educational management concepts, or prior auditing experience. Completion of an ISO 21001 Foundation course or relevant professional experience is beneficial but not mandatory.

## Course Content

**Module 1:** Introduction to ISO 21001 and EOMS auditing principles

**Module 2:** Understanding audit standards, ISO 19011 guidelines, and ISO 21001 requirements

**Module 3:** Planning and preparing for EOMS audits

**Module 4:** Conducting internal and external audits of educational organizations

**Module 5:** Managing and leading audit teams effectively

**Module 6:** Identifying nonconformities, reporting, and corrective actions

**Module 7:** Monitoring, review, and continual improvement of EOMS audits

**Module 8:** Preparing for certification audits and ensuring compliance with ISO 21001