

Digital Operational Resilience Act (DORA)

Lead Manager Course

Course Duration: 40 Hrs.

Course Code: DORA-LM001

Course Overview

The Digital Operational Resilience Act (DORA) Lead Manager Course is designed to equip participants with the knowledge and skills required to implement, manage, and oversee operational resilience strategies in financial institutions and organizations subject to DORA regulations. The course focuses on ensuring compliance, strengthening ICT risk management, and fostering a culture of resilience against digital disruptions and cyber threats.

What you'll learn?

Participants will learn how to interpret DORA requirements, establish operational resilience frameworks, manage ICT risks, conduct impact assessments, and implement effective business continuity and incident response strategies. They will gain practical expertise in monitoring compliance, reporting to regulators, and leading teams to maintain operational stability and digital resilience.

Target Audience

This course is intended for IT managers, risk and compliance officers, operational resilience managers, auditors, consultants, and professionals responsible for ICT governance, cybersecurity, or business continuity in financial institutions. It is also suitable for individuals seeking to advance their careers in digital operational resilience management.

Pre-Requisites

Participants are recommended to have a basic understanding of financial regulations, risk management, ICT systems, or cybersecurity concepts. Prior experience in compliance, IT governance, or operational risk management is beneficial but not mandatory.

Course Content

Module 1: Introduction to DORA and digital operational resilience principles

Module 2: Regulatory requirements and compliance framework under DORA

Module 3: ICT risk management and assessment in financial institutions

Module 4: Business continuity planning and incident response strategies

Module 5: Monitoring, reporting, and regulatory interactions

Module 6: Implementing operational resilience controls and best practices

Module 7: Leading teams and fostering a culture of digital resilience

Module 8: Case studies, audits, and continual improvement in operational resilience