

ISO 22320 Foundation Course

Course Duration: 16 Hrs.

Course Code: ISO22320-FND

Course Overview

The ISO 22320 Foundation Course provides participants with a comprehensive introduction to the principles, framework, and requirements of emergency management as defined in ISO 22320. It helps learners understand how organizations can establish effective incident response structures, improve coordination, and ensure clear communication during emergencies. This course builds a strong foundation for professionals aiming to enhance their knowledge of emergency management practices.

What you'll learn?

In this course, you will learn the fundamental concepts and objectives of ISO 22320, including incident response planning, command and control mechanisms, and communication processes. You will understand how to apply the standard to improve organizational preparedness, manage emergency situations, and ensure structured, efficient response and recovery.

Target Audience

This course is ideal for professionals involved in emergency management, disaster recovery, crisis response, public safety, business continuity, and risk management. It is also suitable for managers, consultants, and individuals who want to develop a foundational understanding of ISO 22320 and its application in real-world scenarios.

Pre-Requisites

There are no formal prerequisites for attending this course. However, having basic knowledge of risk management, emergency preparedness, or business continuity concepts will be beneficial for a deeper understanding of the subject matter.

Course Content

Module 1: Introduction to ISO 22320 and its significance in emergency management

Module 2: Principles and requirements for effective incident response

Module 3: Roles, responsibilities, and command structures during emergencies

Module 4: Communication, information sharing, and coordination mechanisms

Module 5: Response planning, preparedness, and resource management

Module 6: Applying ISO 22320 for organizational resilience and improvement

Module 7: Case studies and best practices in emergency management