

BCS Practitioner Certificate in Modelling Business Processes Course

Course Duration : 24 Hours

Course code : BCS-MBP-902

1. Course Overview

The BCS Practitioner Certificate in Modelling Business Processes Course is designed to equip professionals with the skills required to analyze, design, and improve business processes effectively. This course focuses on using structured modeling techniques to represent workflows, enhance operational efficiency, and support informed decision-making.

2. What you'll learn?

- Core concepts of business process modelling
- BPMN and flowchart techniques
- AS-IS and TO-BE process design
- Process analysis and optimization
- Stakeholder communication through models
- Certification exam preparation

3. Target Audience

- Business analysts and process analysts
- IT professionals and system analysts
- Project managers and consultants
- Process improvement specialists
- Professionals involved in digital transformation

4. Pre-Requisites

- Basic understanding of business processes
- Knowledge of business analysis concepts
- Experience in IT or business environments (recommended)
- BCS Foundation certification (preferred but not mandatory)

5. Course Content (Modules)

Module 1: Introduction to Business Process Modelling

- Key concepts and importance
- Types of business processes
- Role in organizations

Module 2: Modelling Techniques & Tools

- Flowcharts and diagrams
- BPMN fundamentals
- Modelling tools overview

Module 3: Process Analysis & Design

- AS-IS process analysis
- Identifying inefficiencies
- Designing TO-BE processes

Module 4: Process Improvement & Governance

- Process optimization strategies
- Governance and standardization
- Continuous improvement approaches

Module 5: Case Studies & Exam Preparation

- Real-world scenarios
- Best practices
- Certification exam preparation

