

BCS Practitioner Certificate in Being an IT Business Partner Course

Course Duration : 24 Hours

Course code : BCS-ITBP-903

1. Course Overview

The BCS Practitioner Certificate in Being an IT Business Partner Course is designed to help professionals develop the skills required to effectively bridge the gap between business and IT. This course focuses on building strong collaboration, communication, and strategic alignment between IT teams and business stakeholders.

2. What you'll learn?

- Role of an IT business partner
- Aligning IT strategy with business goals
- Stakeholder engagement and relationship management
- Translating business requirements into IT solutions
- Communication and influencing skills
- Certification exam preparation

3. Target Audience

- IT professionals and business analysts
- Relationship managers and consultants
- Project managers and team leads
- IT service managers
- Professionals working between business and IT teams

4. Pre-Requisites

- Basic understanding of IT and business processes
- Experience in IT, business analysis, or related roles (recommended)
- Strong communication and analytical skills
- BCS Foundation certification (preferred but not mandatory)

5. Course Content (Modules)

Module 1: Introduction to IT Business Partnership

- Role and responsibilities
- Importance of IT-business alignment
- Key concepts and terminology

Module 2: Understanding Business Needs

- Business strategy and objectives
- Requirement gathering techniques
- Identifying business value

Module 3: Stakeholder Engagement & Communication

- Building relationships
- Communication strategies
- Influencing and negotiation skills

Module 4: Delivering Business Value through IT

- Translating requirements into solutions
- IT service delivery and management
- Measuring success and performance

Module 5: Case Studies & Certification Preparation

- Real-world scenarios
- Best practices
- BCS Practitioner exam preparation

