

BCS Practitioner Award in Collaborating with Business Teams Course

Course Duration : 24 Hours

Course code : BCS-CBT-905

1. Course Overview

The BCS Practitioner Award in Collaborating with Business Teams Course is designed to help professionals build strong collaboration skills between IT and business teams. This course focuses on improving communication, teamwork, and alignment to ensure successful delivery of business solutions.

2. What you'll learn?

- Importance of collaboration between IT and business teams
- Stakeholder engagement and communication strategies
- Conflict resolution and negotiation skills
- Understanding business requirements
- Teamwork and cross-functional collaboration
- Certification exam preparation

3. Target Audience

- IT professionals and developers
- System administrators and analysts
- Business analysts and consultants
- Project managers and team leads
- Professionals looking to enhance business skills

4. Pre-Requisites

- Basic understanding of IT or business processes
- Interest in improving communication and business skills
- No prior certification required

5. Course Content (Modules)

Module 1: Introduction to Collaboration

- Importance of collaboration in organizations
- Role of IT and business teams
- Key concepts and terminology

Module 2: Stakeholder Engagement & Communication

- Identifying stakeholders
- Communication techniques
- Managing expectations

Module 3: Teamwork & Relationship Management

- Building strong working relationships
- Team collaboration strategies
- Cross-functional teamwork

Module 4: Conflict Resolution & Negotiation

- Identifying and managing conflicts
- Negotiation techniques
- Problem-solving in teams

Module 5: Case Studies & Certification Preparation

- Real-world collaboration scenarios
- Best practices
- BCS Practitioner exam preparation