

BCS Practitioner Award in Business Skills for the IT Professional Course

Course Duration : 32 Hours

Course code : BCS-BSIT-904

1. Course Overview

The BCS Practitioner Award in Business Skills for the IT Professional Course is designed to help IT professionals develop essential business and interpersonal skills required to succeed in modern organizations. This course focuses on enhancing communication, stakeholder management, and business awareness to enable IT professionals to contribute effectively to business goals.

2. What you'll learn?

- Business fundamentals for IT professionals
- Effective communication and presentation skills
- Stakeholder management and relationship building
- Problem-solving and decision-making techniques
- Aligning IT services with business objectives
- Certification exam preparation

3. Target Audience

- IT professionals and developers
- System administrators and analysts
- Business analysts and consultants
- Project managers and team leads
- Professionals looking to enhance business skills

4. Pre-Requisites

- Basic understanding of IT or business processes
- Interest in improving communication and business skills
- No prior certification required

5. Course Content (Modules)

Module 1: Introduction to Business Skills for IT Professionals

- Role of IT in business
- Importance of business skills
- Key concepts and terminology

Module 2: Communication & Presentation Skills

- Effective communication techniques
- Presentation and reporting skills
- Communicating with non-technical stakeholders

Module 3: Stakeholder Management & Teamwork

- Building professional relationships
- Stakeholder engagement strategies
- Team collaboration techniques

Module 4: Problem Solving & Decision Making

- Analytical thinking techniques
- Decision-making frameworks
- Managing challenges in IT projects

Module 5: Case Studies & Certification Preparation

- Real-world scenarios
- Best practices
- BCS Practitioner exam preparation