

BCS Foundation Certificate in Organisational Behaviour Course

Course Duration : 24 Hours

Course code : BCS-OBF-911

1. Course Overview

The BCS Foundation Certificate in Organisational Behaviour Course is designed to provide a comprehensive understanding of how individuals and teams behave within an organization. This course focuses on key concepts such as motivation, leadership, communication, and organizational culture, helping professionals improve workplace performance and collaboration.

2. What you'll learn?

- Fundamentals of organisational behaviour
- Motivation theories and employee engagement
- Leadership styles and management approaches
- Communication and team dynamics
- Conflict resolution and change management
- Workplace culture and performance improvement

3. Target Audience

- Business professionals and managers
- HR professionals and team leaders
- Project managers and consultants
- IT professionals working in teams
- Graduates and aspiring professionals

4. Pre-Requisites

- No prior experience required
- Basic understanding of workplace environments
- Interest in human behaviour and management
- Willingness to learn leadership and communication skills

5. Course Content (Modules)

Module 1: Introduction to Organisational Behaviour

- Key concepts and importance
- Individual behaviour in organizations
- Organizational structure

Module 2: Motivation & Leadership

- Motivation theories
- Leadership styles and approaches
- Employee engagement strategies

Module 3: Communication & Team Dynamics

- Effective communication skills
- Team building and collaboration
- Group behaviour

Module 4: Conflict & Change Management

- Managing workplace conflicts
- Negotiation techniques
- Change management principles

Module 5: Culture & Performance Improvement

- Organizational culture
- Performance management
- Best practices and case studies